



Manager's Report

By Chet McWhorter, CCPPD GM

If you're a frequent reader, you'll likely recall that I think that Autumn is the most beautiful time of year. Football is being played, the weather is wonderful, and harvest has begun. Soon the leaves will change colors and we'll start getting chilly mornings. Another thing that happens this time of year at CCPPD, we are looking forward to next year and beyond in the areas of budgeting, financial planning, and work planning. One tool we use to help with planning is the Cost-of-Service Study. CCPPD had a Cost-of-Service Study performed by JK Consulting out of Lincoln that was completed in August 2019. The purpose of a Cost of Service Study is to determine if the rates being charged for each rate class are correct for the actual costs incurred and to determine if there are any changes in rates that would be necessary to ensure that rates are fair, reasonable, and non-discriminatory. The Cost-of-Service Study indicated that a 2.1% rate increase in FY 2019 and a series of 2.0% annual increases in FY 2020 through FY 2024 would be in order.

"Bad news isn't wine. It doesn't improve with age." This obvious and true statement credited to General Colin Powell speaks well to my experience with bad news. We will be implementing a 2.0% rate increase starting October 2022. I know this isn't news you wanted to hear but, to put this into perspective, the typical rural general service bill would increase approximately \$3.70 per month with a 2.0% increase in FY 2022. Although the study indicates at this time that increases are likely in FY 2023-2024, we will continue to analyze all appropriate information and cut costs where we can to attempt to avoid these increases.

This increase in rates will be used to pay for a 6.1% increase in CCPPD's wholesale power costs and to help pay for the continued operation and maintenance of the electrical system. You may ask, "how does 2% cover a 6.1% increase?"

Facts are, it doesn't. However, here's the good news, we will be able to create enough room in our budget to absorb the remaining dollars. I know that psychologically, at least according to renowned psychologist and economist Daniel Kahneman, "The brains of humans contain a mechanism that is designed to give priority to bad news." But we have more good news. Because around 55 cents of every dollar that CCPPD brings in goes out to pay for power that our customers use. This leaves 45 cents or so to cover the operations and maintenance of the system. The CCPPD system requires continual maintenance and upgrades in order to provide safe and reliable service. To ensure that our maintenance and upgrades are happening in the right and proper order and that they provide the greatest level of service and economics for all customers, CCPPD performs long range and construction work plans. We are currently working on our construction work plan that will form our work for the years from 2024-2027.

The CCPPD Board approved the rate options and implemented the COSS recommended changes at their September meeting. As mentioned, you'll see any changes for your rate class starting with the bills for October and going forward. After eight years of serving, as your District's General Manager, you all know that I despise having to be the bearer of bad news. However, I've noted before, "better to have bad news that's true than good news we made up" - at least that's what Eric Ries said. I do wish you all a safe and abundant harvest! If you have any questions or ideas for us, please let me know or reach out to your Director.



Happy
Halloween

SmartHub Online

Pay your bill, view usage, download the app

SmartHub is technology that will help you, our customer, manage your account with Cuming County Public Power District (CCPPD). You can pay your bill, track your electric usage and compare information from different months.

SmartHub is a free, interactive online application available so you can view and manage your account information. Mobile apps can be downloaded for the Android or Apple device.

Your electric bill can be paid electronically with a credit/debit card or directly from your checking account. Go paperless and receive your statements by e-mail.

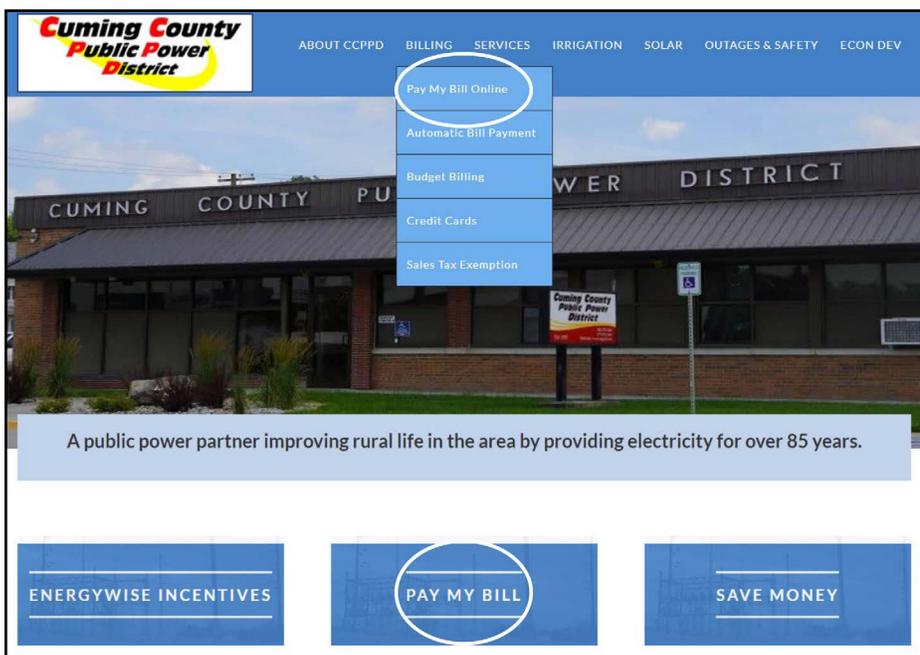
Are you wondering if your bill is higher than normal for a particular time of year? View graphs comparing your usage for previous months. Get usage information with an overlay of the average daily temperatures for that time period.

Do you need to know your utility expense for the past year for tax purposes? Access your payment history and see how much electricity you've used so far.

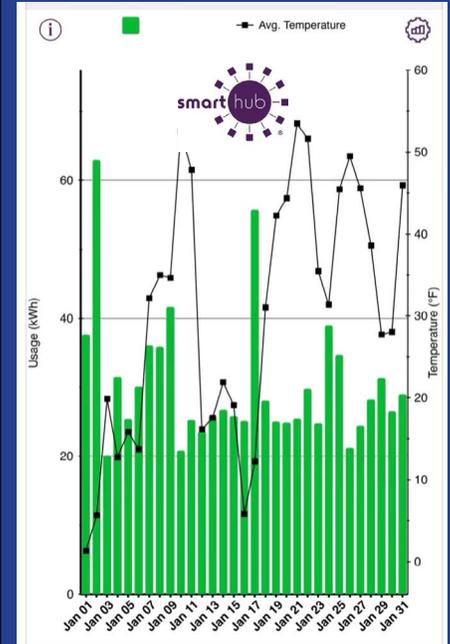
Is your information safe? The SmartHub system uses banking standards to secure your information. It's safe to use for bill payments and transactions between you, CCPPD and your financial institution.

Where do you find it? There are two ways to access SmartHub. If you want to log in and view your account data, look at your previous usage and analyze your account, you can access SmartHub at <https://ccppd.smarthub.coop>. If you only want to use the bill pay function, you can do that at <https://ccppd.smarthub.coop/PayNow.html>. At this second site, you will not need to register for a SmartHub account.

CCPPD.com home screen



Download the App



Download the free app for your smartphone or tablet. You can pay your electric bill and monitor your energy usage on your account or accounts from anywhere.

1. Search for "SmartHub" in the Apple Store or Android Market and download the app.
2. Press the "By Name" button at the bottom.
3. Type "Cuming County Public Power District" as your provider.
4. Enter your E-bill login information or click "New User" to create a SmartHub account. The login information is the same for both the web and mobile app.

Please call the CCPPD office if you have any questions: 402-372-2463 or toll free 877-572-2463.

Here is the website: <https://ccppd.com/billing/pay-my-bill-online/>



SmartHub Features

View Your Usage

Compare to Past Usage

Average Usage

My Usage

This My Usage section provides several tools for you to analyze your past and current usage, as well as plan and conserve in the future. Compare your use and costs, set markers to monitor changes in your usage over periods of time, and get energy saving tips. Click the tabs below to learn more about these tools.

Analyze Your Usage

Usage Explorer



Usage Explorer gives you a detailed look at your past and current usage, all in one place.

View your usage and weather trends by month, or if available by day or hour.

Use the Usage Explorer tool

Usage Comparison



Usage Comparison lets you compare two bills worth of usage history side by side.

View the differences between this month last year, or other combinations to see how your bill varies each month.

Use the Usage Comparison tool

Average Usage



Average Usage shows you what your typical or average usage is for your selected time period.

For example, see your average usage on each day of the week (such as Tuesdays), over the course of a year. Or see your typical usage in each hour of the day over the course of 2 weeks. Discover when you can save the most on your utility bill.

Use the Average Usage tool

More SmartHub Features

View Billing History



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Billing & Payments

Billing History

Payment History

Auto Pay Program

PPD Provided Electric Service

Payment History

Select Account

▼

Billing Date	Paperless	View Bill	View Usage	Adjustments	Total Due
08/04/2022	View Bill »	View Usage »		\$0.00	
07/07/2022	View Bill »	View Usage »		\$0.00	
06/03/2022	View Bill »	View Usage »		\$0.00	
05/05/2022	View Bill »	View Usage »		\$0.00	
04/06/2022	View Bill »	View Usage »		\$0.00	
03/04/2022	View Bill »	View Usage »		\$0.00	
02/04/2022	View Bill »	View Usage »		\$0.00	
01/06/2022	View Bill »	View Usage »		\$0.00	
12/06/2021	View Bill »	View Usage »		\$0.00	
11/04/2021	View Bill »	View Usage »		\$0.00	
10/06/2021	View Bill »	View Usage »		\$0.00	
09/07/2021	View Bill »	View Usage »		\$0.00	

Why is the Total Due different than the amount on my bill?
The Total Due column reflects any adjustments made to the bill since it was printed.

Billing & Payments | My Profile | My Usage | Notifications | Contact Us

Call Us: 402-372-2463

You can see your monthly billing and payment history on each of your accounts. You can also set up autopay on your account(s) and contact us through SmartHub.

Local Parades

Harvestfest



Sheena, Karter & Roewen Kampschneider,
Nicki, Jackson & Nathan White in Bancroft.

We enjoy being a part of our great local communities!

Have a Safe Harvest

Be aware of overhead power lines

1. Use care when operating large machinery near power lines.
2. Inspect the height of equipment to determine clearance.
3. Always keep equipment at least 10 feet away from power lines.
4. Remember to lower extensions when moving loads.
5. Use a spotter to maintain safe distances from power lines and other equipment when doing field work.
6. If a power line is sagging or looks to be dangerously low, please call CCPPD immediately!



Operation Round-Up

Round-Up Your Electric Bill

People helping others is a rural way of life. Cuming County Public Power District has a unique way to help others in our area.

It's called Operation Round-Up®. The program lets customers round up their electric bill to the next highest dollar amount, with the spare change going to a host of individuals and organizations that apply for funding.

The program was started in 1989 by South Carolina's Palmetto Electric Cooperative. It quickly spread across the country as an inexpensive way for customers to make a difference.

It's a small price to pay. The most it can cost in a given month is 99 cents, though it could be as little



as a penny. The average amount is 45 cents, and most customers will pay around \$6 a year. These nickels and dimes make a huge difference. A five-member board volunteers their time and decides where the money is distributed. Our current Operation Round-Up® board members are: Amber Bridges (Bancroft area), Brooke Fullner (Beemer area), Brenda Duhmann (West Point area), Kay Raabe (Wisner area) and Danielle Ortmeier (Dodge area).

CCPPD started our Operation Round-Up® program in 1999. Since then, many area organizations and individuals have received funding. Since the program was founded, the total amount awarded has been: \$248,408.92.

Thank you to all of our customers that are part of this great program that helps so many in our area!

2022 Rebates:

CCPPD incentives

- Induction Cooktop**
- Lawn & Garden**
- Electric Vehicle Incentives**
- Smart Thermostat**
- High Efficiency Heat Pump**
- Heat Pump Water Heater**
- Cooling System Tune-Up**
- Attic Insulation**
- Lighting**
- VFD's**
- Hog Heat Mat**



Find more information at: ccppd.energywisenebraska.com

CCPPD Board of Directors

Regular meetings of the CCPPD Board of Directors are normally held on the second Wednesday of each month at the CCPPD office.



Greg Strehle
President
402-380-3659

Leroy Mostek
Vice President
402-380-8803



Brad Petersen
Secretary
402-404-0588

Ed Kaup
Treasurer
402-372-2966



Danny Kluthe
402-720-3425

Dennis Weiler
402-372-2713

