

For Immediate Release

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Phone Scam with Electric Bills Continue

West Point, NE – Cuming County Public Power District has been made aware that Nebraska Public Power District has notified officials about phone scams in the Norfolk area. Phone scammers are continuing to make attempts to contact utility customers and businesses demanding that they pay their electric bill or face shutoff within 20 minutes.

NPPD has reported that the phone scam was occurring in Norfolk and based upon past history, other communities across the state could be targeted within the next few weeks.

The Ruse

The individuals, posing as representatives of the power company, will tell the customer that they are overdue on their electric bill and must pay up within 20 minutes or be disconnected. They are then instructed to purchase pre-paid cards in order to make immediate payment.

CCPPD's Practice

CCPPD does not do business this way. If a customer is overdue on their electric bill and subject to disconnection, it will be printed on their monthly bill with instructions on what they can do to settle the account. They should call the number printed on the bill, not the phone number of the individual making the phone request. Cuming County Public Power District's local number is 402-372-2463.

Any customers that receive such a call should not attempt to make a payment and contact local law enforcement and Cuming County Public Power District at 402-372-2463. CCPPD wants our customers and general public to be aware and informed so please give us a call if you have any questions or information.

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